

## FLEX<sup>™</sup> MONITOR SmartPlex<sup>™</sup> App User Guide

## INSTRUCTION FOR INSTALLATION AND OPERATION



Understand manual before use. Operation of this device without understanding the manual and receiving proper training is a misuse of this equipment. Obtain safety information at tft.com/ serial-number.

This equipment is intended for use by trained and qualified emergency services personnel for firefighting. All personnel using this equipment shall have completed a course of education approved by the Authority Having Jurisdiction (AHJ).

This instruction manual is intended to familiarize firefighters and maintenance personnel with the operation, servicing, and safety procedures associated with this product. This manual should be kept available to all operating and maintenance personnel.









TASK FORCE TIPS LLC MADE IN USA · tft.com 3701 Innovation Way, Valparaiso, IN 46383-9327 USA 800-348-2686 · 219-462-6161 · Fax 219-464-7155

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#### 5.0 MAINTENANCE

6.0 WARRANTY

# DANGER

#### PERSONAL RESPONSIBILITY CODE

- The member companies of FEMSA that provide emergency response equipment and services want responders to know and understand the following:
- Firefighting and Emergency Response are inherent dangerous activities requiring proper training in th and the use of extreme caution at all times.
- IT IS YOUR RESPONSIBILITY to read and understand any user's instructions, including purpose and limitations, provided with any piece of equipment you may be called on to use.
- IT IS YOUR RESPONSIBILITY to know that you have been properly trained in Firefighting and/or Emergency Response and in the use, precautions, and care of any equipment you may be called upon to use.
- IT IS YOUR RESPONSIBILITY to be in proper physical condition and to maintain the personal skill level required operate any equipment you may be called upon to use.
- IT IS YOUR RESPONSIBILITY to know that your equipment is in operable condition and has been maintained in accordance with the manufacturer's instructions.
- 6. Failure to follow these guidelines may result in death, burns or other severe injury.

Fire and Emergency Manufacturers and Service Association, Inc. PO Box 147, Lynnfield, MA 01940 - www.FEMSA.org



#### 1.0 MEANING OF SAFETY SIGNAL WORDS

A safety related message is identified by a safety alert symbol and a signal word to indicate the level of risk involved with a particular hazard. Per ANSI Z535.6, the definitions of the four signal words are as follows:



DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

CAUTION indicates a potentially hazardous situation which, if not avoided, could result in minor or moderate injury.

NOTICE is used to address practices not related to physical injury.

This device is not rated as ignition proof, explosion proof, or intrinsically safe. Use only in locations with adequate ventilation and no hazard of flammable vapor buildup.

The electric drives are current limited but may still produce enough force to cause injury. To avoid injury from moving equipment:

- Be aware that equipment may be remotely operated
- Keep hands and fingers away from pinch points
- Never operate the manual override while electric controls are in operation



To prevent mechanical damage, do not drop or throw equipment.

#### 3.0 SYSTEM OVERVIEW

The SmartPlex App works in conjunction with the FLEX RC Monitor to operate, program, and service the TFT FLEX RC Monitor and all connected TFT devices including nozzles, valves, and Extend-A-Guns. The app connects to the monitor via a Bluetooth link. The Bluetooth signal transmits over a line-of-sight distance of 100 ft (30 m).

# 

NOTICE

Do not operate the controller or cell phone while driving. Not focusing solely on driving is a dangerous situation which could lead to serious injury or death.

Do not pair the Adapter in the settings page as the module will be paired and the APP will not be able to find the device. All pairing is done automatically within the Application.

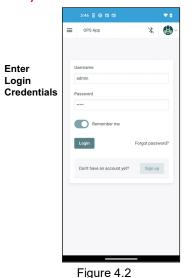
#### 4.0 **OPERATION**

#### 4.1 APP INSTALLATION

A smartphone app is required to operate the FLEX RC from a smartphone. Download the app from either the Google Play Store or the Apple App Store before proceeding. Search FLEX RC in either store.

- 1. If the app is not already open, find and press the FLEX RC app icon from your list of apps, which will launch the app. (The TFT logo is displayed while opening and the app will bring you to the main display screen.
- 2. Allow app to use location if prompted. (This is required for use.)

#### 4.2 LOGIN (AVAILABLE JANUARY 2024)



4.3 CONNECT DEVICE

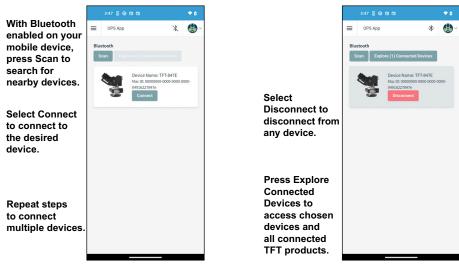


Figure 4.3

#### **EXPLORE CONNECTED DEVICES** 4.4





Press Options on the devices you want to explore.

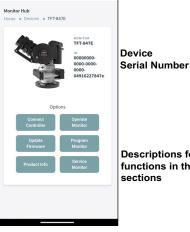
If the device you are exploring is connected to other TFT products, these will appear here.

### **MONITOR HUB**

4.5

Connecting to explore a monitor (see 4.4) opens the Monitor Hub page.

**Device Image** 



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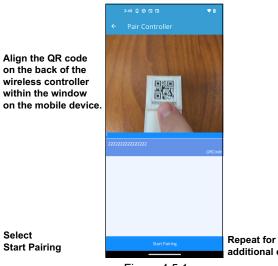
**Descriptions for the Options** functions in the following

Figure 4.5

Figure 4.4

= OPS App

#### 4.5.1 CONNECT CONTROLLER (AVAILABLE JANUARY 2024)

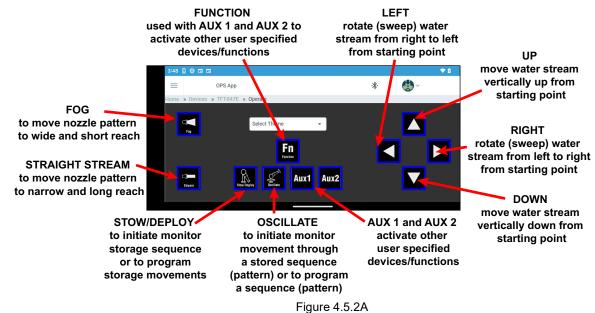


additional controllers

Figure 4.5.1

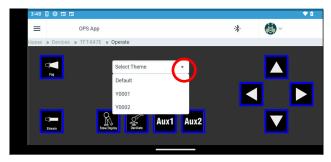
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#### 4.5.2 DEFAULT MONITOR CONTROLS



If more than one controller is connected to a single device, press the drop-down arrow on Select Theme to select the desired controller layout to be displayed on the app.

4.5.3 PROGRAM MONITOR





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	Monitor Program	Monitor Program	Oscillate Pattern Retain:
ess a previously saved or program, select it from	Home » Devices » TFT-847E » Program	Home » Devices » TFT-847E » Program	Inhibit Monitor:
p-down menu	Profile	Profile	Serial Number: 666666
to retain the oscillate	Select Profile +	Select Profile 👻	123456
during a power cycle	Monitor Settings	PierceA PierceB	Speed Parking Lock
to inhibit movement of the or	Oscillate Pattern Retain:	RosenbaurLadder Spartan	🛧 Slow 🔒 Locked
	Serial Number: 666666	E1Platform	Program Stow
the serial number of the r	123456	123456	Program Oscillate
	Speed Parking Lock	Speed Parking Lock	Program Soft Stops
Control Toggle low)	🌴 Slow 🔒 Locked	∱ Slow 🔒 Locked	Export Monitor Profile
t changes to the park	Program Stow	Program Stow	Power Cycle
n outside the app	Program Oscillate	Program Oscillate	Factory Reset
	Program Soft Stops	Program Soft Stops	
	View from Top of Menu		Scroll to Access All Fu

#### Figure 4.5.3

#### 4.5.3.1 MOTOR SPEED (AVAILABLE JANUARY 2024)

When an operator presses one of the buttons, the associated motor starts in slow speed mode for accurate control of the water stream. After approximately 2 seconds the motor automatically ramps up to fast speed, for quickly moving into position. When quickly changing directions, monitor remains at speed of prior move. If slow speed is selected, monitor does not ramp to fast speed but remains in slow speed.

To operate, press the button to toggle between fast and slow mode.

#### NOTE - By default, motor speed is set to fast speed.

#### 4.5.3.2 STOW POSITION LOCK

When STOW POSITION LOCK is set to unlocked, the Stow position can be set and changed from any external controller (see LIY-550).

When the STOW POSITION LOCK is set to locked, the Stow Position can only be changed from the app.

#### 4.5.3.3 PROGRAM STOW

The STOW position needs to be programmed during installation.

#### **RECOMMENDED STOW POSITION:**

For truck mounted applications, it is recommended that the monitor be stowed in a position such that the monitor's nozzle rests against a bracket or support surface. This will minimize bouncing of the nozzle when the apparatus is traveling.



On many vehicle installations, the monitor is the highest point on the apparatus. Damage or injury could occur if there is not sufficient clearance to safely pass under doors or overhead obstructions. Always check stowed position of the monitor before moving.

To program STOW:

- 1. Use the arrow keys to move the monitor into the desired stow position.
- 2. Use the Stream/Fog keys to move the nozzle into the desired position
- 3. Select Store Stow Position to save the position to the monitor.
- 4. Select Done to exit and return to the previous menu.

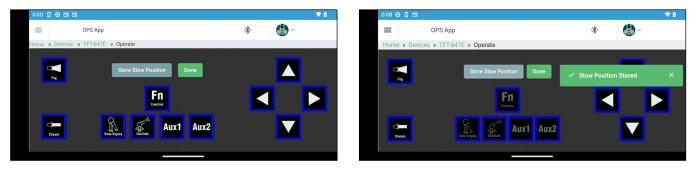


Figure 4.5.3.3

#### 4.5.3.4 PROGRAM OSCILLATE

To program OSCILLATE:

- 1. Use the arrow keys to move the monitor into the first desired oscillate position.
- 2. Select Store Stow Position to save the position to the monitor.
- 3. Use the arrow keys to move the monitor into the second desired oscillate position.
- 4. Select Store Stow Position to save the position to the monitor.
- 5. Repeat for additional positions or patterns. A minimum of 2 programmed position are required for the monitor to oscillate.
- 6. Select Done to exit and return to the previous menu.

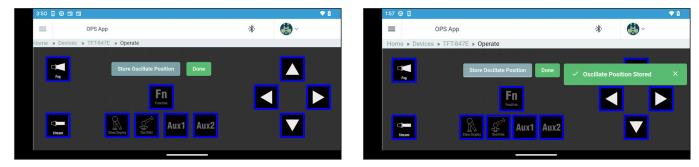


Figure 4.5.3.4

#### 4.5.3.5 PROGRAM SOFT STOPS

To program SOFT STOPS:

- 1. Use the arrow keys to move the monitor into the desired starting position of the first soft stop.
- 2. Select Store Soft Stop
- 3. Select the axis (-X or +X for horizontal) (-Y or +Y for vertical) of the desired position to save.
- 4. Repeat steps for the remaining positions.
- 5. Select Done to exit and return to the previous menu.

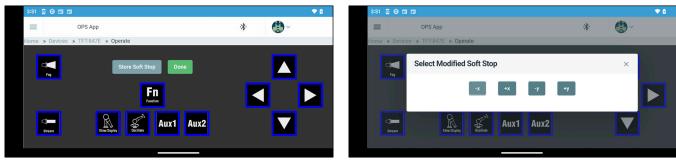
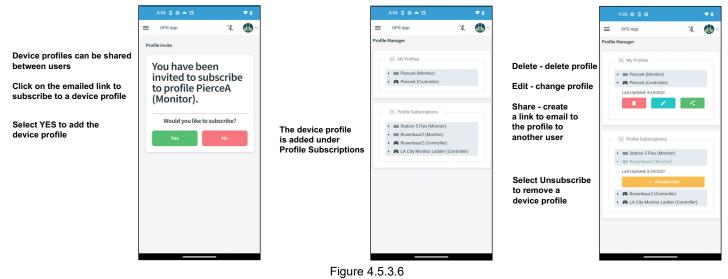


Figure 4.5.3.5

#### 4.5.3.6 PROFILE SUBSCRIPTIONS (AVAILABLE JANUARY 2024)



#### 4.5.3.7 IMPORT DEVICE PROFILE (AVAILABLE JANUARY 2024)

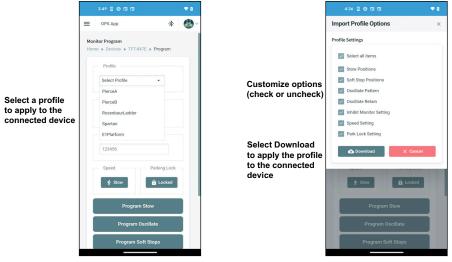
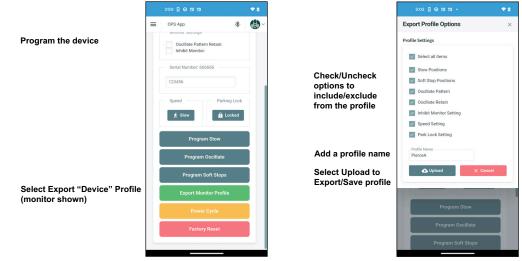


Figure 4.5.3.7

#### 4.5.3.8 EXPORT DEVICE PROFILE (AVAILABLE JANUARY 2024)





#### 4.5.3.9 POWER CYCLE

Selecting POWER CYCLE turns the connected devices ON and OFF.

#### 4.5.3.10 FACTORY RESET

Selecting FACTORY RESET returns the connected devices to all default settings.

#### 4.5.4 SERVICE MONITOR

This page gives the user axis-specific position data and error messages to diagnose issues with the individual motors within the monitor. If errors are detected, the appropriate error messages will be displayed in a readable text format. Firmware revisions for the YE-BT1 Interface Board, Comm Board, and Motor Board(s) are listed for reference and debugging purposes.

To navigate between the two screens,	≡ OPS App 🔅 🔮 ~	😑 OPS App 🔅 🌒 🗸
press the next/previous screen arrow or swipe left or right.	Monitor Services Home » Devices » TFT-847E » Service	Osc Cycles: 0 Monitor is in Fast Mode; False
The Back button returns the user to the previous screen.	Faults: No Fault Absolute Position: Horizontal: 0° Vertical: 0° Motor Percentage:	Monitoris at Park-False Monitoris Parking: False Monitoris Coscillating: False Motor Status:
Axis position is listed as a percentage (0-100%) of the full range of motion.	Horizontal: 52% Vertical: 35% Nozzle: 31% Nozzle Information: Connected Nozzle: BubbleCup2060 Nozzle Cycles: 3	Low voltage stop. Motor status is good Motor has an encoder fault Motor his handstop early Motor is at forward hardstop
Voltage being applied to the monitor is also displayed.	General Information: Osc Cycles: 0 Monitor is in Fast Mode: False Monitor is at Park: False Monitor is Parking: False	Motor is at reverse hardstop Motor monitor is of type 1 Motor monitor is of type 2 • Vertical Motor Status
	Monitor is Oscillating: False	Nozzle Motor Status

Figure 4.5.4

#### POSSIBLE FAULTS/ERRORS/MESSAGES

MOTOR FAULTS OR MESSAGES (horizontal, vertical, nozzle)	MONITOR DIAGNOSTICS FAULTS
Low Voltage Stop	Horizontal, vertical, nozzle motor limited on low voltage
Encoder Fault	Horizontal, vertical, nozzle encoder fault not reset
Motor Board Status: Not Available	Horizontal, vertical, nozzle motor board reset
Hard Stop Hit Early	Horizontal, vertical, nozzle motor position retention - position not valid
At Reverse Hard Stop	I2C problem
At Forward Hard Stop	Park fault - radio or CAN module configuration problem.
	Stuck button on power up - RS485 check fail.

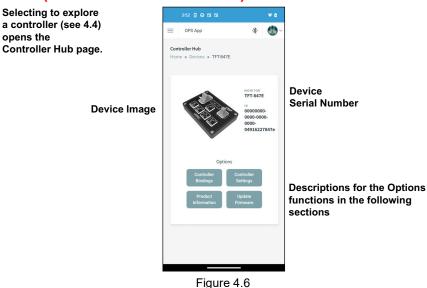
Table 4.5.4

#### 4.5.5 UPDATE FIRMWARE (AVAILABLE JANUARY 2024)

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	=	OPS App		*	۵.
	Mor	nitor Firmware Up	odate		
Select from the available firmware updates.		FIRMWARE	VERSION	TYPE	
inniwale updates.		Y5745	1.0.6	.hex	
Press Download & Install		Dov	vnload & Instal	•	
Monitor Installation Progress	Install Progress Downloading Y3770 (1.6.2) O%				

Figure 4.5.5

#### **CONTROLLER HUB (AVAILABLE JANUARY 2024)** 4.6



#### 4.6.1 CONTROLLER BINDINGS (AVAILABLE JANUARY 2024)

To customize any of the buttons or LED displays on the controller:

- 1. Select the profile you wish to change.
- 2. Select the button on the controller you intend to change.
- Select the new button from the menu below (in the app) that will replace the old button. Scroll to view all choices. 3.
- 4. Repeat for each button you wish to change.
- Select Sync Controller to apply the new layout to your controller. 5.
- Update the button inserts on your controller. See LIY-550 FLEX CONTROLS MANUAL. 6.

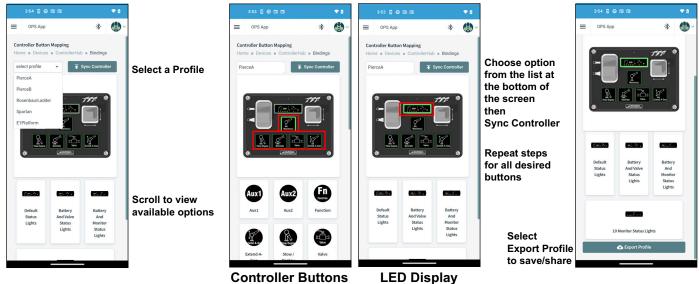


Figure 4.6.1

### 4.6.1.1 CUSTOM BUTTON LABELS (AVAILABLE JANUARY 2024)

Multi-Monitor - Press to toggle

Valve Control - Press to toggle

between open and close for a

Press and hold for 5 sec to DEPLOY

Oscillate - Press to engage/disengage

Fast - Press to have monitor enter

Slow- Press to have monitor enter slow motor speed mode

fast motor speed mode

connected valve or VUM

Press and release to STOW

Oscillate mode

Extend-A-Gun - Press to toggle between up and down

through all connected montitors

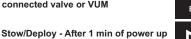
**INTEGRATED FUNCTIONS** 



Brightness- Press to toggle between different levels of controller backlight brightness



Backlight - Press to turn on/off controller backlighting



Valve Open - Press to open a connected



valve



Valve Close - Press to close a connected valve



On/Off - Press to turn a controller on or off



Function - Hold down while pressing another button to allow an alternative action to occur



itor(s)

Stow/Deploy

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Exter -A-G

T

Oscillate

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Figure 4.6.1.1A

#### **AUXILIARY FUNCTIONS**

These buttons are used in conjunction with the YC-COMM relay interface box to control other devices



Figure 4.6.1.1B

#### 4.6.1.2 CUSTOM LED DISPLAY LABELS (AVAILABLE JANUARY 2024)



Display for up to 2 Multi-Monitor Connections, **Controller Battery Life, Valve Position** 



**Display for Controller Battery Life** and up to 7 Multi-Monitor Connections



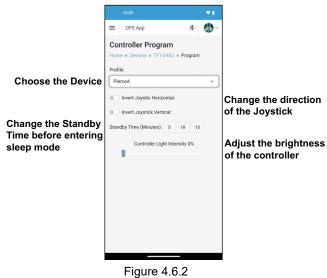
Display for Controller Battery Life, and Valve Position



**Display for up to 10 Multi-Monitor Connections** 

Figure 4.6.1.2

#### 4.6.2 CONTROLLER SETTINGS (AVAILABLE JANUARY 2024)



#### 4.7 VALVE HUB (AVAILABLE JANUARY 2024)



#### 4.7.1 VALVE CONTROL (OPERATION) (AVAILABLE JANUARY 2024)

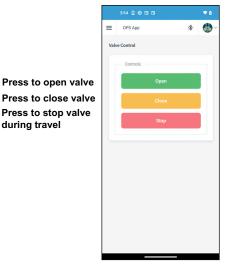
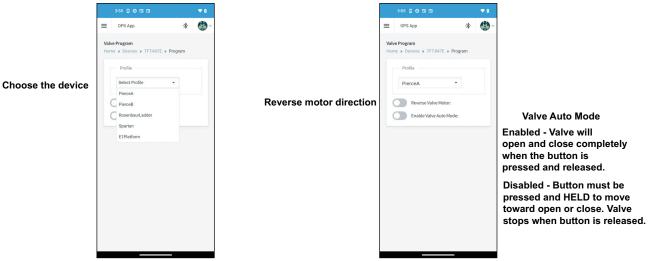


Figure 4.7.1

#### 4.7.2 VALVE PROGRAM (AVAILABLE JANUARY 2024)





#### 4.7.3 VALVE SERVICE (AVAILABLE JANUARY 2024)



#### 4.8 EXTEND-A-GUN HUB (AVAILABLE JANUARY 2024)

Selecting to explore an Extend-A-Gun (see 4.4) opens the Extend-A-Gun page.

	3:58 🛛 🖨 🖬 🖬		۵ 🕈
=	OPS App	*	۲
	end-A-Gun Hub ne » Devices » TFT-84	7E	
		NONITOR TFT-847 0000000 0000-00 0000- 0491622	10- 00-
	Opti		
	Product Information	Update Firmware	

Figure 4.8

#### 5.0 MAINTENANCE



Operating equipment with a damaged or malfunctioning controller may cause equipment not to perform as intended, increasing the risk of damage or injury. Any damaged or malfunctioning controller must have the problem corrected before being placed back in service. Operating with a failed controller is considered a misuse of this equipment.

Physically inspect controller quarterly at minimum to verify that all functions are operational and that the controls are free from damage and/or corrosion. Check the battery level of the wireless device often and recharge as necessary.

Service test all monitors at least annually to ensure that all controllers are operational. Maintain records of the controller as part of the monitor records.

#### 6.0 WARRANTY

Task Force Tips LLC, 3701 Innovation Way, Valparaiso, Indiana 46383-9327 USA ("TFT") warrants to the original purchaser of its products ("equipment"), and to anyone to whom it is transferred, that the equipment shall be free from defects in material and workmanship during the five (5) year period from the date of purchase for mechanical components, and the two (2) year period from the date of purchase for mechanical components, and the two (2) year period from the date of purchase for electrical components. TFT's obligation under this warranty is specifically limited to replacing or repairing the equipment (or its parts) which are shown by TFT's examination to be in a defective condition attributable to TFT. To qualify for this limited warranty, the claimant must return the equipment to TFT, at 3701 Innovation Way, Valparaiso, Indiana 46383-9327 USA, within a reasonable time after discovery of the defect. TFT will examine the equipment. If TFT determines that there is a defect attributable to it, TFT will correct the problem within a reasonable time. If the equipment is covered by this limited warranty, TFT will assume the expenses of repair.

If any defect attributable to TFT under this limited warranty cannot be reasonably cured by repair or replacement, TFT may elect to refund the purchase price of the equipment, less reasonable depreciation, in complete discharge of its obligations under this limited warranty. If TFT makes this election, claimant shall return the equipment to TFT free and clear of any liens and encumbrances.

This is a limited warranty. The original purchaser of the equipment, any person to whom it is transferred, and any person who is an intended or unintended beneficiary of the equipment, shall not be entitled to recover from TFT any consequential or incidental damages for injury to person and/or property resulting from any defective equipment manufactured or assembled by TFT.

It is agreed and understood that the price stated for the equipment is in part consideration for limiting TFT's liability. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

TFT shall have no obligation under this limited warranty if the equipment is, or has been, misused or neglected (including failure to provide reasonable maintenance) or if there have been accidents to the equipment or if it has been repaired or altered by someone else.

THIS IS A LIMITED EXPRESS WARRANTY ONLY. TFT EXPRESSLY DISCLAIMS WITH RESPECT TO THE EQUIPMENT ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND ALL IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE. THERE IS NO WARRANTY OF ANY NATURE MADE BY TFT BEYOND THAT STATED IN THIS DOCUMENT.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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